

GIVEBIG CHQ

Donor FAQ

Q. What is Give Big CHQ?

Give Big CHQ is a 24-hour online fundraising event designed to raise as many dollars as possible for local nonprofits across our region. Hosted by the Chautauqua Region Community Foundation & Northern Chautauqua Community Foundation this extraordinary event inspires people to come together, show pride in their communities and support local causes they care about.

Q. When is Give Big CHQ?

Give Big CHQ is on June 13th, 2019 from 12AM to 11:59 PM.

Q. Which organizations can participate?

Organizations that are verified 501(c)(3) charitable nonprofits that conducts operations or provides services in Southern Chautauqua County. Programs with fiscal agents and government/public taxing entities are not eligible to participate.

Q. Who can donate?

Anyone may donate. Donations through the Give Big CHQ online portal to charitable nonprofit organizations are tax-deductible, irrevocable and for the unrestricted use of the nonprofits. Contributions may be made via credit and debit card.

Q. What is considered an eligible gift?

On June 14th, 2018, gifts made online with a credit card will be accepted. Give Big CHQ is designed to generate new support, not to pay off existing pledges. Donations may not be used to pay for anything that might be perceived as a material benefit to the donor – including dinner tickets, membership fees, golf fees, admission tickets, or other gifts. All gifts are tax deductible, irrevocable, and for the unrestricted use of the nonprofits.

It is at each nonprofit's discretion whether they will accept offline donations, cash or check, as part of their fundraising efforts. Offline will not be eligible for any prize incentives and will not count towards the organization's overall leaderboard ranking for the most dollars raised or donors.

Q. Is there a minimum or maximum credit card gift?

The minimum donation is \$10. The maximum gift will be determined by the donor's credit card limit.

Q. What is GiveGab?

GiveGab is a nonprofit giving platform that helps nonprofits to raise money, engage donors and manage volunteers quickly and efficiently. GiveGab offers a full portfolio of simple and easy to use products that allows organizations to function in a more streamlined manner.

Q. How much of my donation goes to the nonprofit?

GiveGab retains a 2% website platform fee per transaction, capped at \$20 per donation. Standard Credit Card processing fees are an additional 2.2% + \$0.30 per transaction. Donors are given the option to cover the fees and if you choose this option, 100% of your online charitable gift will go to the receiving organization. All donations are final and cannot be refunded.

Q. How will a donation be reported on the donor's credit card statement?

The statement will show a charge for each organization to which a donation was made. It will show GiveGab-[organization name].

Q. Can donors designate how a nonprofit uses their gifts?

Give Big CHQ gifts are considered unrestricted gifts to the nonprofit.

Q. Who will receive my contact information?

The organization(s) you choose to support will have access to your name and email address. This information is used solely to send thank you messages, provide the option to receive future notifications, and to notify you of future activities. The Chautauqua Region Community Foundation will have access to the name and email address of donors.

Q. Do I need to create an account with GiveGab?

No. You do not need to create an account to make a donation. The benefits of creating an account include having your tax receipts collected in one location, being able to track your donations, follow the charities you support, and engage in future volunteering and donations. Your tax receipt is emailed immediately upon processing your donation. To claim a donation as a deduction on U.S. taxes, you should retain the donation receipt as an official record.

Q. What if my preferred organization is not listed?

Please send an email to info@givebigchq.org to request that we contact your organization of choice.

Nonprofit FAQ

Q. What is Give Big CHQ?

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Q. Why should my organization participate?

Give Big CHQ is a great way to boost your organization's fundraising efforts. Give Big CHQ provides eligible nonprofits the opportunity to reach both existing and new donors to raise unrestricted dollars you can use today. It also provides the type of visibility that only this type of community-wide initiative can generate. Additionally, participating nonprofits will be eligible for cash prize incentives offered throughout the day sponsored by the Chautauqua Region Community Foundation.

Q. When can organizations register?

Organizations can begin registering for Give Big CHQ right away! The deadline to register for Give Big CHQ is May 16th.

Q. Why do you require the last four digits of the nonprofit administrator's Social Security number and date of birth for a nonprofit's donation payouts?

Give Gab is an online platform that collects, processes, and distributes money in the form of donations from supporters to organizations, and they fall under certain regulations, in particular, for US based organizations, they are required to abide by the compliance laws that are part of the Patriot Act.

In short, Give Gab needs to verify that the individual who is signing up an organization to collect donations, is who they say they are and is authorized to do so. And, we need to verify that the organization is a legitimately registered corporation.

Collecting this information helps us streamline donation processing and payouts with our underlying payment processor (Stripe) and the financial institutions that they work with.

More importantly, we have a duty to our users that when they choose to support a cause with a monetary gift, that money is going where they expect it to go! Here, including how this information is stored.

Q. Can more than one person claim administrative access on our organization's page?

Yes, pending approval from existing administrators. All administrators will need to create profiles on GiveGab. Every person who has administrative access will receive emails about updates to their page.

Q. Which organizations are eligible for prize incentives?

All of them! Every verified organization that signs up for Give Big CHQ and collects their donations through <https://givegab-dog-staging.herokuapp.com> is automatically eligible to win prizes during Give Big CHQ 2018. With thousands of dollars in prizes in store for 2018, every organization will have the opportunity to make an even greater impact on their fundraising efforts. More details to come soon!

It is at each organization's discretion whether they accept offline donations of cash or checks as part of their fundraising efforts. Offline donations will not be eligible for any prize incentives and will not count towards the organization's overall leaderboard ranking and prizes awarded for the most dollars raised.

Q. Can my organization host a special event?

Yes, your organization can host an event to promote your Give Big CHQ fundraising efforts. Please contact the Chautauqua Region Community Foundation to coordinate your event with other activities planned for the day, ejones@crcfonline.org.

Q. Is there a fee to participate?

There is no upfront cost to participate. Organizations will receive all monies donated to their organization, less a per transaction fee of 2% charged by the website platform GiveGab, capped at \$20 per donation. Standard credit card processing fees are an additional 2.2% + \$0.30. Donors have the option to cover these fees.

Q. How will organizations receive the donated funds?

Each donation made to a participating nonprofit will be disbursed directly from GiveGab's payment processor, Stripe, via direct deposit within 3 business days. Any prize incentives earned will be awarded by the Chautauqua Region Community Foundation via check mailed to the nonprofits by July 31, 2018.

Q. Does my organization need to send letters for their tax deductions?

With GiveGab you can instantly delight your Give Big CHQ donors with a custom automatic thank you message that comes right from your organization immediately after a donation is made. Check out the [Nonprofit Toolkit](#) for all of the resources available.

Q. How does an organization access its donor data?

All organizations that participate in Give Big CHQ will be able to access and download a .CSV file of their donations via their administrative dashboard on GiveGab. The report is updated in real-time and will include the donation payout date for bank account reconciliation, donation information (including a breakdown of the fees), and the donor's name and contact information.

Q. How can our organization be most successful with the Give Big CHQ event?

Check out our [Nonprofit Toolkit](#) for all of the resources available and participate in our trainings and webinars to make the most of your organization's giving day experience.